**Northwest Louisiana Human Service District (NLHSD)**

Retreat Minutes for

**Monday, April 24, 2017 @ 3:30 p.m.**

1310 N. Hearne Avenue – Shreveport Behavioral Health Clinic – Shreveport, LA 71107

Meeting was called to order by Vice Chairperson Camara at 6:10 p.m.

Ora Rice offered the Invocation.

The Pledge of Allegiance cited by all members.

Vice Chairperson Camara welcomed ED and members.

Roll Call was taken. The Board had a quorum with 6 of 10 active members present.

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| Bienville-Vacant | Bossier-George Sewell  **P** | Caddo-Njeri Camara  **P** | Claiborne-Vacant |
| DeSoto-Fletcher Carter  **EX** | Natchitoches-Sandy Wiggins-Long  **EX** | Red River-Wanda Brock  **P** | Sabine-Marcelle Slaughter  **EX** |
| Webster-Ora Rice  **P** | Gov.-Deanna Fowler  **P** | Gov. Reece Middleton  **P** | Gov.-Chris Nolen  **EX** |
| Staff ED-D. Efferson |  |  |  |
| Guests- **NONE** |  |  |  |

**Approval of Agenda—**Dee Fowler moved with a second by Wanda Brock to accept the agenda without any modifications. Motion was carried. **Guest and Public Comments—None** **Agenda Items for Discussion/Action**

**New Business**

**1.   Executive Limitations – N/A**

**2. Governance Process – N/A**

**3. Board Business**

1. **Review of Stakeholders Feedback facilitated by Ora Rice. See List of Contributors and the Surveys that are on File.** Following topics were reported on the various surveys submitted:

* Transportation
* Medication Management (RX Meds reflecting inadequate system)
* Primary Care Physicians feel uncomfortable prescribing a number MH Meds
* Shortage of Psychiatrists in the District
* Low Reimbursements Rate for services compounded by no show rates
* Advocate for Proper Rates (Currently Medicaid pays $33; Medicare pays $45; & $50 -100 by Private MH Professionals
* Funding Issues

PCA—Respite

Waiver—Advocate for, but not date, need considered for placement on waiver list

Criteria for services are not equal

Patients cannot explain their needs because of intellectual deficits

Need to prioritize the Waiver

* Indigent
* Rural Areas
* Police Jury Advocacy
* Advertising
* Funding Cuts concern that further cuts are going to seriously impact quality
* Finances are continuing to be challenged

**Summary**

* Physician Shortage (psychiatrists)—Need more care and more med management
* Advocate for increase in Medicaid Rates
* Advocate for Waivers List based on need, not date
* Assure waiver tool is equally administered and gives client clear ability to state their needs.
* Web & Social Media advertising needs improvement
* Develop structured presentations to Police Jury for their becoming Advocates for our clients (“Talking Points”)

1. **Review of current End Statements—See Page 3 of 8/15/2016 NLHSD Board Governance Policy Manual.** Members were given copies of this page to review and discuss
2. **Discuss any needed changes to current End Statements**

Section 2 and Section 5 were discussed as needing changes. The other sections remain unchanged at this time. The following changes were recommended with possible further tweaking for inclusion in the Board Governance Policy Manual.

Change to 2) d. to read: “The voice of, collaboration with, and advocacy for Individuals in the Community are enhanced.”

Change 5) by deleting a. and b. and now to read: “These ENDS will be achieved by maximizing the resources made available through District participation in the State Budgeting/Grant allocation process, legislative advocacy, the generation of funds through managed care organizations, or other resources developed through fund raising efforts of the District and advocating for providers to obtain adequate reimbursement for services rendered to clients.

1. **Discuss defining outcomes as detailed as is necessary to aid in agency strategic planning for FY 2017-2018**
2. See Summary above under Board Business 3. a.
3. Also, discussed next year revising any of the questions on the surveys that are open-ended and result in “YES” or “NO” responses, especially #5 on the Provider Survey.

**Announcements/Acknowledgements: None**

**Regular Meeting Date: Monday, April 24, 2017 @ 5:30 p.m.**

**Next Proposed Regular Meeting Date: Monday, May 15, 2017 @ 5:30 p.m.**

Wanda Brock moved for adjournment with a second by Dee Fowler. Motion carried.

Respectfully Submitted,

**Deanna L. Fowler**

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Secretary